

September 7, 2020

**Social Security Board**  
**Notice of New Operational Hours – 8:00 a.m. to 11:30 am.**

The Social Security Board of the Virgin Islands is advising the public of its new operational hours, Monday to Friday, **8:00 a.m. to 11:30 a.m.** The new hours are implemented as a result of the most recent Government mandated curfew.

Customers are encouraged to utilize the drop-boxes, located outside the main office on Tortola, and the Virgin Gorda office, for the submission of applications (Check Payments or Credit Card Authorization forms). For queries or concerns, customers are asked to contact unit representatives via the following telephone numbers and/or email addresses:

Unit	Contact Number	Email Address
Administration	852-7800	<a href="mailto:info@vissb.vg">info@vissb.vg</a>
Benefits	852-7814	<a href="mailto:info@vissb.vg">info@vissb.vg</a>
Contributions	852-7840	<a href="mailto:contr@vissb.vg">contr@vissb.vg</a>
Finance	852-7865	<a href="mailto:finance@vissb.vg">finance@vissb.vg</a>
Inspectorate	852-7855	<a href="mailto:inspector@vissb.vg">inspector@vissb.vg</a>
Virgin Gorda	852-7826	<a href="mailto:vg@vissb.vg">vg@vissb.vg</a>
NHI Claims	852-7890	<a href="mailto:Claims@vinhi.vg">Claims@vinhi.vg</a>
NHI Clinical	852-7884/81	<a href="mailto:nhiclinical@vinhi.vg">nhiclinical@vinhi.vg</a>
NHI Administration	852-7863	<a href="mailto:info@vinhi.vg">info@vinhi.vg</a>

The Social Security Board has also introduced a Customer Service Kiosk located outside the main office, for **pick-ups only**. Customers will be contacted once documents are ready to be collected.

The Board would like to say thank you to the public for your continued cooperation and reminds everyone to practice the proper safety protocols to protect self and family.

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